



Lifetime Warranty

Smoktite LLC warrants the product provided to the purchaser to be free from defects in material under normal use and service when installed according to manufacturer's instructions at a minimum thickness of one half (1/2") inch and provided the end user and any transferees maintain the chimney; such maintenance to include an annual sweeping and evaluation by an active Smoktite installer.

This warranty will cease to exist and no longer apply if the original smoke chamber substrate is disturbed or damaged in any way and we will not be responsible for damage caused by misuse of fuels or heating appliances, faulty connections into the chimney, or for damage caused by incorrect maintenance of the chimney. Consequential damages resulting from a Smoktite failure are not covered by this warranty, nor are damages due to failure of substrate.

For this warranty to apply, the customer must notify Smoktite LLC in writing of the claim under this warranty within seven (7) days of the fault becoming apparent. On being notified of the claim, Smoktite LLC, or its representative shall inspect the product and if there is no defect shall charge the customer for the time and expense involved. Notwithstanding any of the above, total liability under this warranty shall not exceed the total price of materials purchased, and is subject to full payment of the invoice within the time specified. Statutory rights unaffected.

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